**[NHS Trust Name]**

**How was your child’s hospital care?**

**2024 Children and Young People’s Patient Experience Survey**

At [INSERT TRUST NAME], we believe providing high-quality hospital care for each person is fundamentally important. Therefore, we are excited to announce that in July, the NHS is launching a major survey on children and young people’s experiences of being in hospital.

If your child is up to 15 years old and was in hospital in March, April or May 2024, you and your child could be invited to give your feedback on the quality of care and treatment. If you are invited to take part, you will be sent a letter with details explaining how to participate.

The last time we ran this survey, we heard from XXXXX children, young people and their parents / carers who used the survey to tell us what was working well and what we need to be do better.

Insert quote from Trust (Max 150 words)

* How feedback is used by the trust
* Examples of actions taken based on the previous survey
* Positive outcomes based on the changes

The survey can be completed online or as a paper questionnaire. If you prefer to complete the survey on paper, a paper questionnaire will be sent in a later mailing. The survey is carried out by the Care Quality Commission and a dedicated Survey Coordination Centre at Picker. **Participation will not affect your care or treatment. Your responses are not shared with our staff and will be kept confidential by the research team.**

The results will be published in the spring of 2025 and will be used to assess NHS trusts in England. What we learn will enable us to identify key priorities, aiding our mission to provide the very best hospital care and treatment for you and our community.

If you are invited to take part, please know your valuable feedback will help us improve the quality of care and enhance the experience for all our patients.

This survey has section 251 support (NHS Act 2006) to obtain and use contact information. For more information on section 251 approval and what it means, please see the FAQs page on the NHS Patient Surveys website here:

<https://nhssurveys.org/received-a-questionnaire/>

For more information about the survey, please visit: [www.cqc.org.uk/publications/surveys/children-young-peoples-survey](http://www.cqc.org.uk/publications/surveys/children-young-peoples-survey)